



Carter County Sheriff's Office

900 East Elk Avenue
Elizabethton, Tennessee 37643
Phone: 423-542-1846 Fax: 423-542-3156

Dexter Lunceford
Sheriff

Thomas Smith
Executive Officer

James Parrish
Chief Deputy

Carter County Sheriff's Office RFP: CCSOICS2018 Addendum 2

On December 12, 2018 at 2:00 p.m. a mandatory meeting was conducted as per the request for proposal (RFP) guidelines. The following individuals showed up representing their companies:

Name	Company
1. Steve Whitmill	Correct Solutions Group
2. Joe Steelman	Combined Public Communications
3. Charles Newberry	GTL
4. Donnie Bell	GTL
5. Lori Yount	GTL
6. Doug Bundy	ICS Solutions
7. Jeremy Rohr	Securus Technologies
8. Timble Gamble	NCIC / VendEngine

Present from the Carter County Sheriff's Office was:

Name	Position
1. James Parrish	Chief Deputy
2. Thomas Smith	Executive Officer
3. Amos Halava	IT Rep
4. Travis Lunceford	IT Rep
5. Eric Trivette	Jail Administrator
6. Ronnie Kent	Asst. Jail Administrator

Discussions began with Chief Parrish discussing the evaluation criteria for this RFP. He told the vendors that the number one priority was customer satisfaction. Ease of transaction for the people that are adding monies to the inmate's accounts and resolving any issues that arise in a timely manner. He also discussed the maintenance and support functions with all the equipment to include hardware and software issues. Call rate plan and commissions were discussed briefly and our expectations.



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Captain Smith took over the meeting and fielded several questions dealing with the request for information submitted by GTL and ICS. The information to answer these questions is being prepared for submittal within the week and will be posted as an Addendum once they are finalized.

After all the questions were answered a walk through was conducted of the Carter County Detention Center with all the vendors. We took them to our equipment room, B block, A block, public visitation room, DDB dorm, D block, C block and level 2 equipment room. Some questions were fielded concerning WI-FI access, construction issues and utilities accessibilities.

This meeting ended at 3:25 p.m.

Due to the many questions that have been presented to this agency, the proposal opening deadline will be extended until January 25, 2019 at 2:00 p.m. The selection committee will meet on January 28, 2019 first meeting, time to be announced and estimated award date will be tentatively set for February 11, 2019 with an estimated set for February 25, 2019.

If any further questions arise concerning this RFP please feel free to contact Amos, Isaiah or I and we will do our best to get the requested information. I would like to take this opportunity to thank each of you that attended the meeting and for the interest in our agency.

Captain Thomas Smith
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423-542-1848